

Annual General Meeting (AGM)

Porto, Portugal, 7th June 2010

1. Board Membership & Elections 2010

The 2010 EurOMA Annual General Meeting came to order at 4:45 p.m. After welcoming the approximately 75 EurOMA members attending the 2010 AGM and briefly reviewing the Agenda, President Ann Vereecke went over the 2009-2010 EurOMA Board composition. She thanked the Board members (elected and co-opted) whose terms are coming to an end for their years of dedicated service: Raffaella Cagliano, Mats Johansson, Patrik Jonsson, Marie Koulikoff-Souvion, and Jaume Ribera. She reminded the membership that her term as EurOMA President would also end as of today. She noted that although some of those stepping down cannot be re-elected to the Board (as per the Statutes), several others who are eligible are standing for re-election today.

The President reviewed the procedures for the EurOMA Elections 2010. A new President and two Board Members are to be elected for the 2010-2013 term (which begins immediately after the closure of today's AGM). One candidate for President and three candidates for Board Members have been nominated and approved by the 2010 EurOMA Elections Committee. Election will be by a simple majority of the votes; one ballot per EurOMA member present at the AGM. (The EurOMA 2010 conference packs included the Candidate Statements which were also previously announced and posted on the EurOMA website; ballot sheets were duly distributed at the start of the AGM to all members present, and then completed and collected for the official count.)

The one candidate for President is: Raffaella Cagliano (Milan Polytechnic University, Italy). The three candidates for Board membership are: Marie Koulikoff-Souvion (SKEMA Business School, France); Torbjørn H. Netland (NTNU / SINTEF Research Institute, Norway); and, Andrew Taylor (Bradford University School of Management, UK).

The ballots were completed by the members present and then collected and counted during the AGM by the 2010 Elections Nominating Committee: Dirk Pieter van Donk (Chair); Jaume Ribera; and, Nuran Acur. The results of the 2010 Elections were later announced by EurOMA President, Ann Vereecke, during the closure of the AGM. Raffaella Cagliano was duly elected as the new EurOMA President. Of the three candidates for Board membership, the two who received the majority of votes were (in alphabetical order): Marie Koulikoff-Souvion; and, Andrew Taylor. The President congratulated the winners and thanked all of the candidates for their commitment to EurOMA. Prior to closing the meeting, Ann Vereecke officially handed over the reigns of the Association to Raffaella Cagliano, whose 3-year mandate began immediately following the AGM.

2. Approval of the Minutes of the last AGM

The Minutes of the last EurOMA AGM held in Göteborg, Sweden, 15th June 2009, were approved.

3. EurOMA Accounts 2009

The President reviewed the 2009 EurOMA Accounts (previously distributed to EurOMA members). The Expenditures for 2009 showed that costs were similar to those in 2008; however, the Income was higher, mostly due to a steady increase in members and a healthy conference surplus – as evident in the Balance Sheet. When questioned about whether EurOMA was perhaps doing too well – and that the association should consider spending or investing more, the President pointed out that, despite the generous surpluses in recent years, administration costs were going to rise soon, and that cost structures as well as the tax situation would change over the next few years. Several new initiatives have recently been introduced, and the Reserve fund was increased last year from €60,000 to €100,000. Insurance policies were also duly renewed for another year.

The President asked for approval of the EurOMA Accounts. The 2009 Accounts were approved.

4. President's Report for 2009/2010

President Ann Vereecke reviewed the range of initiatives organised and/or supported by EurOMA. First of all, she congratulated the 2010 teams and organisers – as well as the participants – for the very recent success of the 9th **Doctoral Seminar** and the 2nd **Young Scholars Workshop**, both held before the start of the Porto conference. She announced that the 10th Doctoral Seminar was coming up in 2011 – let's celebrate together next year! She then invited Niall Piercy to say a few words on the upcoming **Service Operations Management Forum Workshop**, to be held in Bath, United Kingdom, 20-21 September 2010 – it will be the 3rd edition of this EurOMA event.

The President promoted two other recently-established EurOMA events which to date have been successful in their first years and therefore will continue receiving the support of EurOMA in 2010:

- 2nd edition of the **EurOMA Summer School in Operations Management** will be held at Politecnico di Milano facilities in Como, Italy, 5-9 July 2010. The theme is: *Supply Chain Strategy and Management*. Organisers: Politecnico di Milano, Università degli studi di Bergamo, and Università di Padova.
- 3rd edition of the **Workshop on Journal Publishing for Non-Native English-Speaking Researchers** will be hosted by Università di Padova in Vicenza, Italy, 20-21 October 2010.

The President took a few moments to thank the Board Members and Local Organisers for realising these recent initiatives – and to encourage EurOMA members to ensure their continued success. She appealed for more suggestions and creative new ideas for future initiatives from EurOMA members – who are often also the beneficiaries. The EurOMA Board gladly welcomes proposals for investment in new activities and/or new services to its members – the main goals being to increase the range of membership benefits and to continue developing OM as a professional field in Europe as well as abroad, focussing mainly but not exclusively on research and teaching.

President Ann Vereecke reminded the membership that the EurOMA Best Paper Awards are to be presented at tomorrow's Closing Ceremony, and invited all delegates to attend. Winners of the Chris Voss Best Paper Award as well as the Harry Boer Best Student Paper Award (introduced in 2009) will be announced and the prizes presented. The 2010 Fellowship Awards were already presented at the EurOMA 2010 Opening Session on Monday morning. There are two new Fellows: Nigel Slack and Bob Johnston, both from the University of Warwick. (This makes six in total.)

EurOMA is facing several new opportunities and challenges in 2010, such as further strengthening the partnership with POMS, building new partnerships – with JOMSA, for example. Most recently, the Association has had to manage the growth of the membership by planning for larger annual conferences, despite the various bottlenecks encountered. At the same time, EurOMA continues to investigate and further develop its membership in under-represented regions by researching and trying out innovative new approaches.

On behalf of EurOMA, the President thanked the new Editors of IJOPM: Steve Brown, Andi Smart, and Roger Maull (all from the University of Exeter), for their first year of work in their new roles.

5. EurOMA Membership Report

The President invited the Chair of the Board's Funding & Membership Team, Cipriano Forza, to present a few statistics and some analysis regarding the EurOMA membership. He reported that 2009 was a good year for EurOMA, with a total of about 625 members joining the Association. (This is an increase of over 100 members!) The joint POMS membership options continue to help increase the number of members, and many members from both associations have benefitted by joining EurOMA and POMS together at a reduced annual fee.

He listed the top five countries representing EurOMA members in 2009 (UK, USA, Sweden, Italy and Spain). He then elaborated on the impressive increase in membership over the past year, warmly thanking those who have contributed their efforts to raise the profile of EurOMA in their respective geographical areas. In particular, he remarked that Denmark, Finland and France have shown a notable increase from 2008 to 2009. (Sweden has too, due to the 2009 conference having been held in Göteborg...) There are already 385 members renewed or newly-subscribed for 2010 (prior to the conference), so the total by the end of the year is expected to reach 600. The United Kingdom followed by the United States remain the countries with the most members.

The Board continues its search to find ways of increasing EurOMA membership from Central and Eastern Europe, as well as from Asia. Proposals for events and activities (and host institutions) which might increase membership from these countries are actively sought and welcomed.

6. Future EurOMA Conferences

The President announced that EurOMA 2011 would be hosted by the Institute for Manufacturing, Department of Engineering, and the Judge Business School, at the University of Cambridge, UK, 3-6 July 2011. The theme is *Exploring Interfaces*. The conference website www.euroma2011.org is now available. As in the past, the main conference is preceded by the 10th Doctoral Seminar, 1-2 July, and, more recently, the 3rd Young Scholars Workshop, 3 July. Conference Co-Chairs: Matthias Holweg & Jag Srai. Note that next year's conference takes place about a month later than usual...

The 4th World Conference on Production & Operations Management – which will double as the 19th International Annual EurOMA Conference – takes place in Amsterdam, Netherlands, 1-5 July 2012. This is a joint event held every 4 years, sponsored in turn by EurOMA, POMS and JOMSA.

7. Awards Presentations

Throughout the EurOMA 2010 conference held in Porto, the following awards were distributed:

Chris Voss Best Paper Awards 2010

- The **Chris Voss Best Paper Award** was presented to Andreas Feldmann, Jan Olhager, Don Fleet, and Yongjiang Shi for the paper: 'Linking networks and plant roles: The impact of changing a plant role.'
- The **Chris Voss Highly Commended Award** was presented to
 - José Moyano-Fuentes, Macarena Sacristán-Díaz, and Pedro J. Martínez-Jurado for the paper: 'Cooperation in the supply chain and lean production adoption: Evidence from the Spanish automotive industry.'
 - Zoe Radnor and Matthias Holweg for the paper: 'From tools to systems: A critical appraisal of lean healthcare implementations.'

Harry Boer Best Student Paper Awards 2010

- The **Harry Boer Best Student Paper Award** was presented to Pichawadee Kittipanyangam (Institute of Manufacturing, University of Cambridge, UK), Yongjiang Shi, and Mike Gregory for the paper: 'Food supply chain in manufacturing companies – An exploratory study on product and configuration.'
- The **Harry Boer Highly Commended Award** was presented to
 - Yang Cheng (Centre for Industrial Production, Aalborg University, Denmark), Harry Boer, and John Johansen for the paper: 'The servitization of manufacturing: A resource-based perspective.'
 - Jürgen P. Wagner (Massey University, New Zealand), Nigel P. Grigg, Robin Mann, Musli Mohammad, and Warwick Harvie for the paper: 'Beyond universalism: continuous improvement in its socio-cultural context.'

Emerald Awards for Excellence 2010

- The **Outstanding Paper Award** for *International Journal of Operations & Production Management* was presented to Brent Snider, Giovanni J.C. da Silveira, and Jaydeep Balakrishnan for the paper: 'ERP implementation at SMEs: analysis of five Canadian cases.' (IJOPM, volume 29, issue 1, 2009, pp. 4-29.)
- The **Outstanding Reviewer Award** for *International Journal of Operations & Production Management* was presented to Mohan Tatikonda (Kelley School of Business, Indiana University, USA).
- The **Outstanding Service Award** was presented to David Bennett (Aston Business School, Aston University, UK).
- The **Highly Commended Award** for *International Journal of Operations & Production Management* was presented to Rui Sousa and Chris Voss for the paper: 'The effects of service failures and recovery on customer loyalty in e-services: An empirical investigation.' (IJOPM, volume 29, issue 8, 2009, pp. 834-864.)
- The **Highly Commended Award** for *Supply Chain Management: An International Journal* was presented to Janet Godsell and Remko van Hoek for the paper: 'Fudging the supply chain to hit the number: five common practices that sacrifice the supply chain and what financial analysts should ask about them.' (SCM, volume 14, issue 3, 2009, pp. 171-176.)

EurOMA Fellows 2010

The **EurOMA Fellowship** award honours academics who have made a great contribution to the field of OM as well as given many years of service to the Association. The 2010 Nominating Committee (Christer Karlsson, Andy Neely, Ann Vereecke) bestowed the Fellowship award to the following two worthy candidates (who also happen to be close colleagues): • Bob Johnston • Nigel Slack •

8. Any Other Business

The President asked if there were any questions or other items to discuss; no points were raised.

9. Date of the next AGM

The President confirmed that the next AGM would be held at EurOMA 2011 on Monday the 4th of July 2011 at the University of Cambridge. She invited the membership to attend EurOMA 2011 and the next Annual General Meeting. (An announcement with the details will be circulated to EurOMA members prior to the event.)

10. Closure

President Ann Vereecke announced the results of the Elections 2010 (see Item 1, Page 1).

Before stepping down as President, Ann Vereecke took this opportunity to thank the current EurOMA members for their continued loyalty, as well as the Porto conference organisers for having done a wonderful job in hosting another successful event this year. She thanked everyone present at the AGM for their attendance and participation – such input is invaluable. She hoped that delegates would benefit from and enjoy the rest of the EurOMA 2010 conference.

Ann Vereecke then invited Raffaella Cagliano to the podium – and officially handed EurOMA over to the new President, saying that she had the utmost confidence in her ability to be an exemplary leader. Raffaella Cagliano thanked Ann Vereecke for her notable achievements as President for the past three years – and asked the audience for a round of applause, which was warmly given.

The 2010 AGM was adjourned at 5:30 p.m. Conference Chair Rui Sousa invited the delegates to the Gala Dinner that evening, and offered some useful logistical information related to the event. He also expressed his hope that all were having a good EurOMA conference experience in Porto.
